

## THE ASTORIA GROUP AND METROBANK

### Terms and Conditions – Astoria Current, Astoria Boracay, Astoria Palawan, Astoria Plaza, and Astoria Greenbelt

1. These terms and conditions apply to all offers unless specified otherwise.
2. Booking period: March 3, 2023 to February 15, 2024
3. Stay period: March 3, 2023 to February 29, 2024
4. Promo is not valid during peak season: April 6-9, 2023 (Holy Week) and December 23, 2023 to January 2, 2024 (Christmas and New Year Week)
5. Rates are based on single or twin sharing accommodation.
6. All guestrooms are strictly non-smoking.
7. Standard check-in time for Astoria Current, Astoria Boracay, and Astoria Palawan is 2PM, while standard check-in time for Astoria Plaza and Astoria Greenbelt is 3PM. Standard check-out time for all properties is 12PM. Request for early check-in/late check-out is subject to room availability.
8. Prior reservation is required, and the guest shall be duly informed in advance if his/her desired booking period is unavailable. The guest may choose to book during a different alternate available period.
9. Pursuant to IATF-EID directives, we shall be limiting the number of guests per room. Also, all guests shall be asked to provide copies of their government-issued IDs, acceptable proof of full vaccination, and/or negative RT-PCR/antigen test as may be required by the IATF-EID. They will also need to file a health declaration form prior entry to hotel premises.
10. Offer is non-transferrable, non-convertible to cash, non-assignable, and non-exchangeable.
11. Offer cannot be used for group bookings.
12. Offer includes room accommodation (and specified freebies), applicable taxes, and service charge only. Other expenses incurred, such as set breakfast, will be charged to the guests' accounts.
13. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
  - Astoria Current
    - Email: [rsvn@astoriacurrent.com](mailto:rsvn@astoriacurrent.com)
    - Mobile: +63 998-968-1265
  - Astoria Boracay
    - Email: [reservations@astoriaboracay.com](mailto:reservations@astoriaboracay.com)
    - Mobile: +63 908-872-7922
  - Astoria Palawan
    - Email: [reservations@astoriapalawan.com](mailto:reservations@astoriapalawan.com)
    - Mobile: +63 998-961-3419
  - Astoria Plaza
    - Email: [rsvn@astoriaplaza.com](mailto:rsvn@astoriaplaza.com)
    - Mobile: +63 917-889-8277
  - Astoria Greenbelt

- Email: [rsvn@astoriagreenbelt.com](mailto:rsvn@astoriagreenbelt.com)
  - Mobile: +63 919-911-3946
14. Promo is not available for booking online.
  15. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
  16. In case of cancellation due to force majeure and pandemic travel restrictions imposed by the government, reservation may be rebooked within six (6) months. This is subject to room availability.
  17. Only one amendment per booking is permitted. Furthermore, it must be made twenty-one (21) calendar days or more before the arrival date to avoid a no-show administration charge. A flat rescheduling fee of PHP 1,000 applies and will be charged to the card used to process the booking.

### **Terms and Conditions – Chardonnay by Astoria**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: March 3, 2023 to February 15, 2024
3. A minimum spend of PHP 120,000 is required.
4. A reservation fee of PHP 30,000 shall apply. This is non-refundable but is subject to move date depending on the availability of the venue.
5. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
  - Email: [chardonnay.events@astoriahotelsandresorts.com](mailto:chardonnay.events@astoriahotelsandresorts.com)
  - Mobile: +63 917-791-4965 or +63 998-591-7487
  - Landline: +632 8703-0612
6. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Chardonnay by Astoria, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
7. Availability of offer is subject to change depending on the advisory of the IATF-EID.

### **Terms and Conditions – Mangrove Conference and Convention Center**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: March 3, 2023 to February 15, 2024
3. A minimum spend of PHP 120,000 is required.
4. A reservation fee of PHP 30,000 shall apply. This is non-refundable but is subject to move date depending on the availability of the venue.
5. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
  - Email: [sales@astoriapalawan.com](mailto:sales@astoriapalawan.com) or [sales.ppc@astoria.com.ph](mailto:sales.ppc@astoria.com.ph)
  - Mobile: +63 998-843-6297
  - Landline: +632 8687-1111 locals 8031 and 8014

6. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Mangrove Conference and Convention Center, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
7. Availability of offer is subject to change depending on the advisory of the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID).

### **Terms and Conditions – Minami Saki by Astoria**

1. These terms and conditions apply to all offers unless specified otherwise.
2. The promotion is based on a minimum single-receipt purchase of PHP 3,000 and maximum single-receipt purchase of PHP 10,000.
3. Promo period: March 3, 2023 to February 15, 2024
4. Promo is not valid on these dates:
  - Holy Week: April 6-9, 2023
  - Mother’s Day: May 14, 2023
  - Father’s Day: June 18, 2023
  - Halloween Weekend: October 31, 2023 to November 2, 2023
  - Christmas and New Year Season: December 16, 2023 to January 2, 2024
  - Chinese New Year: February 10, 2024
  - Valentine’s Day: February 14, 2024
5. The promotion is based on a minimum single-receipt purchase.
6. This offer is valid for dine-in. This is subject to change depending on the advisory of the IATF-EID.
7. Reservation for dine-in transactions is strictly required. To avail of the promo, cardholders must call with their complete information via the following contact details:
  - Mobile: +63 998-843-6298
  - Landline: +632 5335-1107
8. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Minami Saki by Astoria, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
9. In the purchase of goods and services which are on promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.
10. In the purchase of goods and services which are on DTI-approved promotional discount, the person with disability (PWD) can either avail of the promotional discount or the discount provided under the Republic Act 10754, “An Act Expanding the Benefits and Privileges of Persons with Disabilities,” if applicable, whichever is higher.

### **Terms and Conditions – Parasol Restaurant**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: March 3, 2023 to February 15, 2024
3. Promo is valid only from Mondays to Thursdays, 10 AM to 5 PM.
4. Promo is not valid on these dates:
  - Holy Week: April 6-9, 2023
  - Mother’s Day: May 14, 2023
  - Father’s Day: June 18, 2023

- Halloween Weekend: October 31, 2023 to November 2, 2023
  - Christmas and New Year Season: December 16, 2023 to January 2, 2024
  - Chinese New Year: February 10, 2024
  - Valentine’s Day: February 14, 2024
5. The promotion is based on a minimum single-receipt purchase of PHP 1,000 and maximum single-receipt purchase of PHP 5,000.
  6. Alcoholic drinks, group meals, and special offers are excluded from this promo.
  7. This offer is valid only for dine-in transactions. This is subject to change depending on the advisory of IATF-EID.
  8. Reservations are highly recommended. Cardholders are encouraged to call with their orders and complete information via mobile at +63 949-993-0401.
  9. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Parasol Restaurant, Astoria Current, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
  10. In the purchase of goods and services which are on DTI-approved promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.
  11. In the purchase of goods and services which are on DTI-approved promotional discount, the person with disability (PWD) can either avail of the promotional discount or the discount provided under the Republic Act 10754, “An Act Expanding the Benefits and Privileges of Persons with Disabilities,” if applicable, whichever is higher.

**Terms and Conditions – White Café**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: March 3, 2023 to February 15, 2024
3. Promo is valid only from Mondays to Thursdays, 10 AM to 5 PM.
4. Promo is not valid on these dates:
  - Holy Week: April 6-9, 2023
  - Mother’s Day: May 14, 2023
  - Father’s Day: June 18, 2023
  - Halloween Weekend: October 31, 2023 to November 2, 2023
  - Christmas and New Year Season: December 16, 2023 to January 2, 2024
  - Chinese New Year: February 10, 2024
  - Valentine’s Day: February 14, 2024
5. The promotion is based on a minimum single-receipt purchase of PHP 1,000 and maximum single-receipt purchase of PHP 5,000.
6. Alcoholic drinks, group meals, and special offers are excluded from this promo.
7. This offer is valid only for dine-in transactions. This is subject to change depending on the advisory of IATF-EID.
8. Reservations are highly recommended. Cardholders are encouraged to call with their orders and complete information via landline at +63 36 288-1111 local 7020 or mobile at (+63) 939-102-1618.
9. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, White Café, Astoria Boracay, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.

10. In the purchase of goods and services which are on DTI-approved promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.
11. In the purchase of goods and services which are on DTI-approved promotional discount, the person with disability (PWD) can either avail of the promotional discount or the discount provided under the Republic Act 10754, “An Act Expanding the Benefits and Privileges of Persons with Disabilities,” if applicable, whichever is higher.

#### **Terms and Conditions – The Habitat or The Reserve Restaurant**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: March 3, 2023 to February 15, 2024
3. Promo is valid only from Mondays to Thursdays, 10 AM to 5 PM.
4. Promo is not valid on these dates:
  - Holy Week: April 6-9, 2023
  - Mother’s Day: May 14, 2023
  - Father’s Day: June 18, 2023
  - Halloween Weekend: October 31, 2023 to November 2, 2023
  - Christmas and New Year Season: December 16, 2023 to January 2, 2024
  - Chinese New Year: February 10, 2024
  - Valentine’s Day: February 14, 2024
5. The promotion is based on a minimum single-receipt purchase of PHP 1,000 and maximum single-receipt purchase of PHP 5,000.
6. Alcoholic drinks, group meals, and special offers are excluded from this promo.
7. This offer is valid only for dine-in transactions. This is subject to change depending on the advisory of IATF-EID.
8. Reservations are highly recommended. Cardholders are encouraged to call with their orders and complete information via the following contact details:
  - Mobile: +63 915-736-1598
  - Landline: +63 48 716-6217
9. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, The Habitat Restaurant, The Reserve Restaurant, Astoria Palawan, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
10. In the purchase of goods and services which are on DTI-approved promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.
11. In the purchase of goods and services which are on DTI-approved promotional discount, the person with disability (PWD) can either avail of the promotional discount or the discount provided under the Republic Act 10754, “An Act Expanding the Benefits and Privileges of Persons with Disabilities,” if applicable, whichever is higher.

#### **Terms and Conditions – Café Astoria**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: March 3, 2023 to February 15, 2024
3. Lunch buffet is available from Monday to Friday, while dinner buffet is available from Tuesday to Friday.
4. Promo is not valid on these dates:

- Holy Week: April 6-9, 2023
  - Mother's Day: May 14, 2023
  - Father's Day: June 18, 2023
  - Halloween Weekend: October 31, 2023 to November 2, 2023
  - Christmas and New Year Season: December 16, 2023 to January 2, 2024
  - Chinese New Year: February 10, 2024
  - Valentine's Day: February 14, 2024
5. The promotion is based on a minimum single-receipt purchase of PHP 2,000 and maximum single-receipt purchase of PHP 10,000.
  6. Alcoholic drinks, group meals, and special offers are excluded from this promo.
  7. This offer is valid only for dine-in transactions. This is subject to change depending on the advisory of IATF-EID.
  8. Reservations are highly recommended. Cardholders are encouraged to call with their orders and complete information via the following contact details:
    - Mobile: +63 908-872-7964
    - Landline: +632 5335-1158
  9. Offer cannot be used in conjunction with other ongoing promos and discounts of Metrobank, Café Astoria, Astoria Plaza, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
  10. In the purchase of goods and services which are on DTI-approved promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.
  11. In the purchase of goods and services which are on DTI-approved promotional discount, the person with disability (PWD) can either avail of the promotional discount or the discount provided under the Republic Act 10754, "An Act Expanding the Benefits and Privileges of Persons with Disabilities," if applicable, whichever is higher.