

THE ASTORIA GROUP AND EASTWEST BANK

Terms and Conditions – Astoria Current, Astoria Boracay, Astoria Palawan, Astoria Plaza, and Astoria Greenbelt

1. These terms and conditions apply to all offers unless specified otherwise.
2. Booking period: February 15, 2023 to March 15, 2024
3. Stay period: February 15, 2023 to March 31, 2024
4. The promo is not valid during peak season:
 - Holy Week: April 6-9, 2023 and March 28-31, 2024
 - Christmas and New Year Season: December 23, 2023 – January 2, 2024
5. Rates are based on single or twin sharing accommodation.
6. Minimum length of stay:
 - For Astoria Current, Astoria Boracay, and Astoria Palawan, a minimum of 2 nights' consecutive stay is required.
 - For leisure stays at Astoria Plaza and Astoria Greenbelt, there is no minimum number of nights required.
 - For quarantine stays at Astoria Plaza and Astoria Greenbelt, guidelines released by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID) shall be followed.
7. All guestrooms are strictly non-smoking.
8. Standard check-in time for Astoria Current, Astoria Boracay, and Astoria Palawan is 2 PM, while standard check-in time for Astoria Plaza and Astoria Greenbelt is 3 PM. Standard check-out time for all properties is 12 PM. Request for early check-in/late check-out is subject to room availability.
9. Prior reservation is required, and the guest shall be duly informed in advance if his/her desired booking period is unavailable. The guest may choose to book during a different alternate available period.
10. Pursuant to IATF-EID directives, we shall be limiting the number of guests per room. Also, all guests shall be asked to provide copies of their government-issued IDs, acceptable proof of full vaccination, and/or negative RT-PCR/antigen test as may be required by the IATF-EID. They will also need to file a health declaration form prior entry to hotel premises.
11. Offer is non-transferrable, non-convertible to cash, non-assignable, and non-exchangeable.
12. Offer cannot be used for group bookings.
13. Offer includes room accommodation, hotel taxes, and service charge only. Other expenses incurred, such as set breakfast and room upgrades, will be charged to the guests' accounts.
14. Extra night(s) is allowed and will be charged to the cardholder's account based on the promo rate per night and must be paid in full at the time of check-in using an EastWest Bank credit card.
15. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:

- Astoria Current
 - [Email: rsvn@astoriacurrent.com](mailto:rsvn@astoriacurrent.com)
 - Mobile: +63 998-968-1265
 - Astoria Boracay
 - Email: reservations@astoriaboracay.com
 - Mobile: +63 908-872-7922
 - Astoria Palawan
 - [Email: reservations@astoriapalawan.com](mailto:reservations@astoriapalawan.com)
 - Mobile: +63 998-961-3419
 - Astoria Plaza
 - [Email: rsvn@astoriaplaza.com](mailto:rsvn@astoriaplaza.com)
 - Mobile: +63 917-889-8277
 - Astoria Greenbelt
 - [Email: rsvn@astoriagreenbelt.com](mailto:rsvn@astoriagreenbelt.com)
 - Mobile: +63 919-911-3946
16. Offer cannot be used in conjunction with other ongoing promos and discounts of EastWest Bank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
 17. In case of cancellation due to force majeure and pandemic travel restrictions imposed by the government, reservation may be rebooked within six (6) months. This is subject to room availability.
 18. Only one amendment per booking is permitted. Furthermore, it must be made twenty-one (21) calendar days or more before the arrival date to avoid a no-show administration charge. A flat rescheduling fee of PHP 1,000 applies and will be charged to the card used to process the booking.

Terms and Conditions – Mangrove Conference and Convention Center

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: February 15, 2023 to March 15, 2024
3. A minimum spend of PHP 120,000 is required.
4. A reservation fee of PHP 30,000 shall apply. This is non-refundable but is subject to move date depending on the availability of the venue.
5. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
 - Email: sales@astoriapalawan.com or sales.ppc@astoria.com.ph
 - Mobile: +63 917-585-4435, +63 998-597-6831, +63 998-571-1625, or +63 998-843-6297
 - Landline: +63 48 716-6027
6. Offer cannot be used in conjunction with other ongoing promos and discounts of EastWest Bank, Mangrove Conference and Convention Center, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
7. Availability of offer is subject to change depending on the advisory of the IATF-EID.

Terms and Conditions – Chardonnay by Astoria

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: February 15, 2023 to March 15, 2024
3. A minimum spend of PHP 120,000 is required.
4. A reservation fee of PHP 30,000 shall apply. This is non-refundable but is subject to move date depending on the availability of the venue.
5. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
 - Email: chardonnay.events@astoriahotelsandresorts.com
 - Mobile: +63 917-791-4965 or +63 998-591-7487
 - Landline: +632 8703-0612
6. Offer cannot be used in conjunction with other ongoing promos and discounts of EastWest Bank, Chardonnay by Astoria, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
7. Availability of offer is subject to change depending on the advisory of the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID).