

## Appendix F

### Terms and Conditions

#### **Astoria Current, Astoria Palawan, Astoria Plaza, and Astoria Greenbelt**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Booking period: April 5, 2022 to October 30, 2022
3. Stay period: April 5, 2022 to October 31, 2022
4. The promo is not valid during peak season: Holy Week - April 14-17, 2022
5. Rates are based on single or twin sharing accommodation.
6. Minimum length of stay:
  - For Astoria Current and Astoria Palawan, a minimum of 2 nights' consecutive stay is required.
  - For leisure stays at Astoria Plaza, there is no minimum number of nights required.
  - For quarantine stays at Astoria Plaza and Astoria Greenbelt, guidelines released by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID) shall be followed.
7. All guestrooms are strictly non-smoking.
8. Standard check-in time for Astoria Current and Astoria Palawan is 2PM, while standard check-in time for Astoria Plaza and Astoria Greenbelt is 3PM. Standard check-out time for all properties is 12PM. Request for early check-in/late check-out is subject to room availability.
9. Prior reservation is required, and the guest shall be duly informed in advance if his/her desired booking period is unavailable. The guest may choose to book during a different alternate available period.
10. Pursuant to IATF-EID directives, we shall be limiting the number of guests per room. Also, all guests shall be asked to provide copies of their government-issued IDs, acceptable proof of full vaccination, and/or negative RT-PCR/antigen test as may be required by the IATF-EID. They will also need to file a health declaration form prior entry to hotel premises.
11. Booking specifics per property:
  - All JCB credit cardholders may now avail of the promo and book at Astoria Current.
  - All JCB credit cardholders who are Philippine residents may now avail of the promo and book at Astoria Palawan.
  - Both quarantine bookings and leisure stays are now allowed at Astoria Plaza.

- Only quarantine bookings are allowed at Astoria Greenbelt for the time being.
  - These are subject to change depending on the advisory of the IATF-EID.
12. Offer is non-transferrable, non-convertible to cash, non-assignable, and non-exchangeable.
13. Offer cannot be used for group bookings.
14. Offer includes room accommodation, hotel taxes, and service charge only. Other expenses incurred, such as set breakfast and room upgrades, will be charged to the guests' accounts.
15. Extra night(s) is allowed and will be charged to the cardholder's account based on the promo rate of PHP 3,000.00 (three thousand pesos) per night and must be paid in full at the time of check-in using a JCB credit card.
16. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
- Astoria Current
    - Email: [rsvn@astoriacurrent.com](mailto:rsvn@astoriacurrent.com)
    - Mobile: +63 998-968-1265
  - Astoria Palawan
    - Email: [reservations@astoriapalawan.com](mailto:reservations@astoriapalawan.com)
    - Mobile: +63 998-961-3419
  - Astoria Plaza
    - Email: [rsvn@astoriaplaza.com](mailto:rsvn@astoriaplaza.com)
    - Mobile: +63 917-889-8277
  - Astoria Greenbelt
    - Email: [rsvn@astoriagreenbelt.com](mailto:rsvn@astoriagreenbelt.com)
    - Mobile: +63 919-911-3946
17. Offer cannot be used in conjunction with other ongoing promos and discounts of JCB International Co. Ltd., Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
18. In case of cancellation due to force majeure and pandemic travel restrictions imposed by the government, reservation may be rebooked within six (6) months. This is subject to room availability.
19. Only one amendment per booking is permitted. Furthermore, it must be made twenty-one (21) calendar days or more before the arrival date to avoid a no-show administration charge. A flat rescheduling fee of PHP 1,000 applies and will be charged to the card used to process the booking.

## **Chardonnay by Astoria**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: April 5, 2022 – March 31, 2023
3. A minimum spend of PHP 120,000 is required.
4. A reservation fee of PHP 30,000 shall apply. This is non-refundable but is subject to move date depending on the availability of the venue.
5. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
  - Email: [chardonnay.events@astoriahotelsandresorts.com](mailto:chardonnay.events@astoriahotelsandresorts.com)
  - Mobile: +63 917-791-4965, +63 998-591-7487, or +63 998-599-5636
6. Offer cannot be used in conjunction with other ongoing promos and discounts of JCB International Co. Ltd., Chardonnay by Astoria, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
7. Availability of offer is subject to change depending on the advisory of the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID).

## **Mangrove Conference and Convention Center**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: April 5, 2022 – March 31, 2023
3. A minimum spend of PHP 120,000 is required.
4. A reservation fee of PHP 30,000 shall apply. This is non-refundable but is subject to move date depending on the availability of the venue.
5. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
  - Email: [sales@astoriapalawan.com](mailto:sales@astoriapalawan.com) or [sales.ppc@astoria.com.ph](mailto:sales.ppc@astoria.com.ph)
  - Mobile: +63 917-585-4435, +63 998-597-6831, +63 998-571-1625, or +63 998-843-6297
  - Landline: +63 48 716-6027
6. Offer cannot be used in conjunction with other ongoing promos and discounts of JCB International Co. Ltd., Mangrove Conference and Convention Center, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.

7. Availability of offer is subject to change depending on the advisory of the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID).

### **Minami Saki by Astoria**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: April 5, 2022 to September 30, 2022
3. Promo is not valid on these dates:
  - Holy Week: April 15-17, 2022
  - Mother's Day: May 8, 2022
  - Father's Day: June 19, 2022
4. The promotion is based on a minimum single-receipt purchase.
5. This offer is valid for dine-in and take-out orders. This is subject to change depending on the advisory of IATF-EID.
6. Reservation for dine-in transactions and pre-order for take-out transactions are required.
7. To avail of the promo, cardholders must call with their orders and complete information via the following contact details:
  - Mobile: +63 998-843-6298
  - Landline: +632 5335-1107
8. Offer cannot be used in conjunction with other ongoing promos and discounts of JCB International Co. Ltd., Minami Saki by Astoria, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
9. In the purchase of goods and services which are on promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.

### **Banquet in a Box**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: April 5, 2022 to September 30, 2022
3. Promo is not valid on these dates:
  - Holy Week: April 15-17, 2022
  - Mother's Day: May 8, 2022
  - Father's Day: June 19, 2022
4. The promotion is based on a minimum single-receipt purchase.

5. This offer is valid for pick-up orders only. Additional charges will apply for delivery services.
6. To avail of the promo, cardholders must call with their orders and complete information via the following contact details:
  - Email: [events@astoriahotelsandresorts.com](mailto:events@astoriahotelsandresorts.com)
  - Mobile: +63 917-791-4965, +63 998-591-7487, or +63 998-599-5636
  - Landline: +632 8687-1111 local 8064
7. Offer cannot be used in conjunction with other ongoing promos and discounts of JCB International Co. Ltd., Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.

### **Astoria Gourmet Take-aways**

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: April 5, 2022 to September 30, 2022
3. Promo is not valid on these dates:
  - Holy Week: April 15-17, 2022
  - Mother's Day: May 8, 2022
  - Father's Day: June 19, 2022
4. The promotion is only available on the Astoria e-commerce website: [bit.ly/AHR-Gourmet](https://bit.ly/AHR-Gourmet).
5. The promotion is based on a minimum single-receipt purchase.
6. Free items are subject to change depending on their availability. Should an item get phased out, it will be replaced with a product of similar value.
7. Offer cannot be used in conjunction with other ongoing promos and discounts of JCB International Co. Ltd., Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.