

THE ASTORIA GROUP AND ROBINSONS BANK

Terms and Conditions – Astoria Current, Astoria Palawan, Astoria Plaza, and Astoria Greenbelt

1. These terms and conditions apply to all offers unless specified otherwise.
2. Booking period: October 1, 2021 to March 31, 2022
3. Stay period: October 1, 2021 to May 31, 2022
4. Promo is not valid during peak season: December 23, 2021 to January 2, 2022 and April 14-17, 2022
5. The participating rooms are as follows: Standard Room for Astoria Current, Superior Room for Astoria Palawan, One-Bedroom Suite for Astoria Plaza, and Standard Room for Astoria Greenbelt
6. Minimum length of stay:
 - For Astoria Current and Astoria Palawan, minimum of 2 nights' consecutive stay is required.
 - For Astoria Plaza and Astoria Greenbelt, minimum of 5 nights' consecutive stay is required for vaccinated guests coming from Green and Yellow Countries. On the other hand, minimum of 7 nights' consecutive stay is required for non-vaccinated guests and guests coming from non-Green and Yellow Countries. This is in compliance with the guidelines released by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID). This is subject to change depending on the advisory of the IATF-EID.
7. Prior reservation is required, and rooms are subject to availability.
8. Pursuant to IATF-EID directives, we shall be limiting the number of guests per room. Also, all guests shall be asked to provide copies of their government IDs and file a health declaration form prior entry to hotel premises.
9. Booking specifics per property:
 - All Robinsons Bank cardholders may now avail of the promo and book at Astoria Current.
 - Only cardholders locally residing in Palawan can avail of the promo and book at Astoria Palawan for the time being. This is subject to change depending on the advisory of the IATF-EID. Once restrictions are lifted, all local cardholders, including those residing outside of Palawan, will be allowed to avail of the promo and book at Astoria Palawan.
 - Only quarantine bookings are allowed at Astoria Plaza and Astoria Greenbelt for the time being. This is subject to change depending on the advisory of the IATF-EID.
10. RT-PCR test requirements:
 - A negative nasopharyngeal swab RT-PCR test released not more than forty-eight (48) hours prior to arrival at the airport is required when staying at Astoria Palawan. On the other hand, a negative saliva-based or nasopharyngeal swab RT-PCR test released not more than seventy-two (72) hours prior to arrival at the airport is required when staying at Astoria Current.

- For Astoria Plaza and Astoria Greenbelt, RT-PCR test arrangements must be made upon arrival at the airport. It is to be administered on the 5th or 7th day of stay at the hotel by accredited government agencies.
 - These terms are subject to change depending on the advisory of the IATF-EID.
11. Offer cannot be combined with any other promo and is non-transferrable, non-convertible to cash, non-assignable, and non-exchangeable.
 12. Offer cannot be used for group bookings.
 13. Offer includes room accommodation, hotel taxes, and service charge only. Other expenses incurred, such as set breakfast, will be charged to the guests' accounts.
 14. Extra night(s) is allowed and will be charged to the cardholder's account based on the promo rate of PHP 3,000.00 (three thousand pesos) per night and must be paid in full at the time of check-in using a Robinsons Bank card.
 15. To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
 - Astoria Current
 - Email: rsvn@astoriacurrent.com
 - Mobile: +63 998-968-1265
 - Astoria Palawan
 - Email: reservations@astoriapalawan.com
 - Mobile: +63 998-961-3419
 - Astoria Plaza
 - Email: rsvn@astoriaplaza.com
 - Mobile: +63 917-889-8277
 - Astoria Greenbelt
 - Email: rsvn@astoriagreenbelt.com
 - Mobile: +63 919-911-3946
 16. Offer cannot be used in conjunction with other ongoing promos and discounts of Robinsons Bank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
 17. In case of cancellation due to force majeure, reservation may be rebooked within six (6) months. This is subject to room availability.
 18. Full payment is required at the time of booking using a Robinsons Bank card.
 19. Additional fees shall be charged for requested room upgrades and extra nights.
 20. Only one amendment per booking is permitted. This must be made within 21 calendar days prior to arrival. A flat rescheduling fee of PHP 1,000 applies. In case of no-show, the full payment will be forfeited.

Terms and Conditions – Minami Saki by Astoria

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: October 1, 2021 to December 31, 2022
3. Promo is not valid on these dates:
 - Christmas Eve and Day: December 24 – 25, 2021
 - New Year's Eve and Day: December 31, 2021 – January 1, 2022
 - Chinese New Year's Eve and Day: January 31, 2022 – February 1, 2022

- Valentine's Day: February 14, 2022
 - Mother's Day: May 8, 2022
 - Father's Day: June 19, 2022
 - Christmas Eve and Day: December 24 – 25, 2022
 - New Year's Eve: December 31, 2022
4. The promotion is based on a minimum single-receipt purchase.
 5. This offer is valid for dine-in and take-out orders. This is subject to change depending on the advisory of IATF-EID.
 6. Reservation for dine-in transactions and pre-order for take-out transactions are required.
 7. To avail of the promo, cardholders must call with their orders and complete information via the following contact details:
 - Mobile: +63 998-843-6298 and +63 998-968-9853
 - Landline: +632 5335-1107
 8. Offer cannot be used in conjunction with other ongoing promos and discounts of Robinsons Bank, Minami Saki by Astoria, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
 9. In the purchase of goods and services which are on promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.

Terms and Conditions – Banquet in a Box

1. These terms and conditions apply to all offers unless specified otherwise.
2. Promo period: October 1, 2021 to December 31, 2022
3. The promotion is based on a minimum single-receipt purchase.
4. The free delivery offer is applicable for a single drop-off location only.
5. To avail of the promo, cardholders must call with their orders and complete information via the following contact details:
 - Mobile: +63 917-791-4965 and +63 998-591-7487
 - Landline: +632 8687-1111 local 8064
6. Offer cannot be used in conjunction with other ongoing promos and discounts of Robinsons Bank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.

Terms and Conditions – Astoria Gourmet Take-aways

1. These terms and conditions apply to all offers unless specified otherwise.
2. The marketing materials that will be used for Astoria Gourmet Take-aways will be co-branded with other bank partners.
3. Promo period: October 1, 2021 to December 31, 2022
4. Promo is not valid on these dates:
 - Christmas Eve and Day: December 24 – 25, 2021
 - New Year's Eve and Day: December 31, 2021 – January 1, 2022
 - Chinese New Year's Eve and Day: January 31, 2022 – February 1, 2022
 - Valentine's Day: February 14, 2022

- Mother's Day: May 8, 2022
 - Father's Day: June 19, 2022
 - Christmas Eve and Day: December 24 – 25, 2022
 - New Year's Eve: December 31, 2022
5. The promotion is only available on the Astoria e-commerce website: bit.ly/AHR-Gourmet.
 6. The promotion is based on a minimum single-receipt purchase.
 7. Free items are subject to change depending on their availability. Should an item get phased out, it will be replaced with a product of similar value.
 8. Offer cannot be used in conjunction with other ongoing promos and discounts of Robinsons Bank, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.

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